



RFP No.: PDCC/IT-RFQ/22-23/07 Date:21.11.2022

**THE PUNE DISTRICT CENTRAL CO-OPERATIVE
BANK LTD.**



**INFORMATION TECHNOLOGY
DEPARTMENT**

**INFORMATION TECHNOLOGY DEPARTMENT
HEAD OFFICE: Pune District Central Co-op. Bank Ltd.,
4 B , B. J. Road, Pune.
Pin – 411001**

REQUEST FOR QUOTATION (RFQ)

FOR

**AMC for Existing ATM AMC
required at Branches.**

RFQ No.: PDCC/IT-RFQ/22-23/06
RELEASE DATE: 21/11/2022



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Disclaimer

The information contained in this RFQ document or any information provided subsequently to bidder(s) whether verbally or in documentary form by or on behalf of the Bank is provided to the bidder(s) on the terms and conditions set out in this RFQ document and all other terms and conditions subject to which such information is provided. This RFQ is neither an agreement nor an offer and is only an invitation by Bank to the interested parties for submission of corresponding bids. The purpose of this RFQ is to provide the bidder(s) with information to assist the formulation of their quotes propositions. While effort has been made to include all information and requirements of the Bank with respect to the solution requested, this RFQ does not claim to include all the information each bidder may require. Each bidder should conduct its own investigation and analysis and should check the accuracy, reliability and completeness of the information in this RFQ and wherever necessary obtain independent advice. The Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFQ. The Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFQ.



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THE PUNE DISTRICT CENTRAL CO-OPERATIVE BANK LTD.

HEAD OFFICE: 4 B, B. J. Road, Pune. Pin – 411001

Request for Quotation

Pune DCC Bank has around 300 branches and 100+ ATMs, ATM details are mentioned in below chart.

ATM Make	Model	Total Machines
NCR	ATM Machine NCR Self Serve 22e – 4 Hi with Biometric, Touch Screen & Functional Keys	63
Hitachi CRM	HT 2845 – SR 7500VS	15
Total		78

78 ATM's Machines AMC needs to be done. Other ATM Machines comes under AMC, once their Warranty Period is over.

Terms and Condition :

1. Potentials Vendors are requested to quote for ATM Comprehensive AMC as well as Non-Comprehensive AMC where detailed inclusion and exclusion list is required
2. If any ATM part replacement or service needs to be done on chargeable basis, Pune DCC Bank also require detailed spare part and Service list with price, which will not change throughout AMC Period.
3. Vendors are requested to resolve calls in fixed time period with proper communication as Our Customers services should not be hampered.
4. Bidder should be able to provide quality of services (Repair, Replacement, Servicing etc.) across Pune District.
5. Bidder should have registered Office in Pune and should have minimum 5 years of experience in providing similar kind of services across Maharashtra.
6. Bidder Should submit sealed quotation before end of day dt.05/12/2022 at 17:30 Hours below mentioned address.
7. Bidder should mention official email ID and Contact Person Name and mobile number on the Closed Bid Envelope for further communication.
8. Bank reserve the right of giving preference to concerned bidder or Solution.
9. Bidder should provide MAF (Manufacturing Authorization Form) From Respective OEM.
10. Bidder Should Provide Supportive Documents As a Evidence.



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Address

Mr. Vijay B. Pawar, DGM IT (vijay.pawar@pdccbank.com)

Pune District Central Co-Operative Bank

4B, B. J. Road, Pune – 411001

Point of Contact

Mr. Vijay R. Shivale, Dept. Head (Chief Officer) IT Dept.

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Pune District Central Co-Operative Bank

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