



THE PUNE DISTRICT CENTRAL CO-OPERATIVE BANK LTD.

HEAD OFFICE: 4 B, B. J. Road, Pune. Pin – 411001

Request for Quotation

Pune DCC Bank has around 300 branches and 100+ ATMs, ATM details are mentioned in below chart.

ATM Make	Model	Total Machines
AGS	PC 280	37
NCR	NCR SS22E, NCR SE CASH	53
Hitachi CRM	HT 2845 – SR 7500VS	14
Total		104

Out of above ATMs around 70 Machines AMC needs to be done. Remaining Machines also will come under AMC, once their Warrantee Period is over.

Terms and Condition :

1. Potentials Vendors are requested to quote for ATM Comprehensive AMC as well as Non-Comprehensive AMC where detailed inclusion and exclusion list is required
2. If any ATM part replacement or service needs to be done on chargeable basis, Pune DCC Bank also require detailed spare part and Service list with price, which will not change throughout AMC Period.
3. Vendors are requested to resolve calls in fixed time period with proper communication as Our Customers services should not be hampered.
4. Bidder should be able to provide quality of services (Repair, Replacement, Servicing etc.) across Pune District.
5. Bidder should have registered Office in Pune and should have minimum 5 years of experience in providing similar kind of services across Maharashtra.
6. Bidder Should submit sealed quotation before end of day dt. 21/05/2021 at below mentioned address.
7. Bidder should mention official email ID and Contact Person Name and mobile number on the Closed Bid Envelope for further communication.
8. Bank reserve the right of giving preference to concerned bidder or Solution.
9. Bidder should provide MAF(Manufacturing Authorization Form) From Respective OEM.
10. Bidder Should Provide Supportive Documents As a Evidence.

Address

Mr. Vijay B. Pawar, DGM IT (vijay.pawar@pdccb.com)

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Point of Contact

Mr. Vijay R. Shivale, Chief Officer, IT Dept. (Mob. 9764614644)

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