



RFP No.: PDCC/IT-RFQ/22-23/14 Date: 21.11.2022

**THE PUNE DISTRICT CENTRAL CO-OPERATIVE
BANK LTD.**



**INFORMATION TECHNOLOGY
DEPARTMENT**

**INFORMATION TECHNOLOGY DEPARTMENT
HEAD OFFICE: Pune District Central Co-op. Bank Ltd.,
4 B , B. J. Road, Pune.
Pin – 411001**

REQUEST FOR QUOTATION (RFQ)

FOR

**Innovative Network Connectivity
Solution Required at Branches.**

RFQ No.: PDCC/IT-RFQ/22-23/14
RELEASE DATE: 21/11/2022



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Disclaimer

The information contained in this RFQ document or any information provided subsequently to bidder(s) whether verbally or in documentary form by or on behalf of the Bank is provided to the bidder(s) on the terms and conditions set out in this RFQ document and all other terms and conditions subject to which such information is provided. This RFQ is neither an agreement nor an offer and is only an invitation by Bank to the interested parties for submission of corresponding bids. The purpose of this RFQ is to provide the bidder(s) with information to assist the formulation of their quotes propositions. While effort has been made to include all information and requirements of the Bank with respect to the solution requested, this RFQ does not claim to include all the information each bidder may require. Each bidder should conduct its own investigation and analysis and should check the accuracy, reliability and completeness of the information in this RFQ and wherever necessary obtain independent advice. The Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFQ. The Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFQ.



SCOPE OF WORK

The bidder is expected to **provide innovative network connectivity Infrastructure** and Services at PDCC Bank across the Pune District.

PDCC Bank have 300 Branches and 115 ATM across the Pune district. Which are connected with different connectivity. Branches have Primary BSNL wired/Wireless and Secondary are VPN, Reliance, and Broadband. In The Annexure 'A1' And 'A2' our current connectivity diagram/structure, used hardware/network component and Branch list are provided in RFQ.

In this respect following is expected from the bidder:

- Implementation of advance/latest technologies in network domain considering quality of services maximum uptime and availability, cost effectiveness from overall solution, maintenance & corresponding issues point of view.
- Maintenance of Network Infrastructure and Provide Services for 3 years contract term.
- 12x7x365 Support for network Infrastructure and Services.

Expected Network Setup

- a) **Reliable connectivity and guaranteed bandwidth with latest technology** for all locations of bank and Head Office.
- b) **Link connectivity** for ease of manageability and scalability.
- c) Easily scalable, flexible and cost effective.
- d) **Guaranteed SLA for uptime**, reliability and performance
- e) Class of Service implementation for its applications.
- f) Please refer Our Bank network Structure and Diagram in Annexure 'A1' And 'A2' for expected network setup and design

PROJECT DELIVERABLES

- a) The project will be executed from the PDCC Head Office and at all PDCC Bank locations mentioned in the RFQ.

IMPLEMENTATION

- a) Supply/Installation of hardware at PDCC Bank, network links / cabling.
 - b) Installation, commissioning, support and services for all the Branches.
 - c) The selected bidder(s) will be required to implement the network security measures in consultation with PDCC Bank during the Implementation phase.
 - d) The bidder will need to provide a detailed implementation plan including the architecture diagram, strategy, approach, and delivery of network, specific issues, and their resolutions.
 - e) Provide optimum performance, security, scalability and desired uptime requirements.
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SERVICES AND SUPPORT

1. The Successful Bidder i.e. vendor should manage the entire network components involved in connectivity under this Network Architecture. Maintenance and management of last mile link/media and network equipment's will be the responsibility of the Vendor.
2. The Vendor will be responsible for managing all routers, switches and hardware/network components installed in PDCC Bank premises used for links connectivity.
3. The Vendor should carry sufficient inventories to assure ex-stock supply of consumables and spares The Vendor shall ensure availability of spares in stock for immediate delivery.
4. The Vendor should have support center at Pune and having minimum 25 service engg at pune location.
5. The Vendor will plan, schedule, manage, and/or perform Install Move Add Change (IMAC) as requested and approved by the PDCC.
6. The Vendor should provide the configuration details to PDCC.
7. Maintenance of all the Hardware\Network equipment's (IT and Non IT) installed in PDCC premises should be done periodically by Vendor. A report of the same to be submitted to PDCC.
8. The Vendor has to provide Periodic MIS reports to PDCC.

PRODUCT AND SERVICES ACCEPTANCE

1. The acceptance testing will be carried out on commissioning of all the links.
2. All aspects of the network implementation will be tested as a part of the Acceptance Test which will include the delivery and installation of network hardware, provisioning of links, configuring of routers and other network equipment's, commissioning of links, connectivity testing, fault-tolerance and failover feature testing, end-to-end solution testing, and application access test. Details of the Acceptance Test to be carried out will be decided with the selected bidder during the Implementation phase.
3. The bidder needs to provide the appropriate test report as a part of Acceptance Testing.
4. Final Acceptance will be done only after successful commissioning of all the links.



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Eligibility Criteria

Pune District Central Co-operative Bank Ltd

SI 1 No	Eligibility Description	
1	The bidder should be a registered company in India for the last three years.	Certificate of Incorporation and other Documentary evidences to be attached.
2	The Bidder should have an average minimum annual turnover of at least Rs. 5 Crore (Rupees Five Crore Only) during last three financial years i.e. 2019-20, 2020 - 21 and 2021-22.	Copies of the last three financial years audited balance sheets and CA certificate.
3	The bidder should have reported net profit for last 3 financial years (2019-20, 2020 - 21 and 2021-22). The bidder should have positive net worth for the last 3 financial Years (2019-20, 2020 - 21 and 2021-22).	Copies of the last three financial years audited balance sheets and CA certificate.
4	Bidder should have valid ISO 9001:2015 or ISO 9001:2008 Certification /Class A ISP.	Copies of relevant certificate valid during the bidding process.
5	If any Hardware product include in this project for that the bidder should either be the OEM or an authorized partner. Either the authorized partner on behalf of the Principal/OEM from OEM or Principal / OEM or Principal / OEM itself can bid but both cannot bid simultaneously for the same item / product for this tender.	Manufacturer Authorization Form (MAF) from OEM.
6	The bidder should be authorized channel partner/ system integrator of BSNL / other ISP's.	BSNL / ISP confirmation document to be submitted.
7	The bidder should be in the Network System Integration Business i.e. Supply, Services and Support business for at least past three consecutive years & have worked with at least 5 Banks in Maharashtra including minimum of 2 no of District Central Co-op Bank (DCCB).	Credentials from clients in form of Purchase Orders/ Contract Agreement/ Credential Letters etc. has to be provided.
8	The bidder should have performed network link implementation & management in at least 5 Banks in Maharashtra including minimum of 2 no of District Central Co-op Bank (DCCB) And minimum 200 link will be established.	Credentials from clients in form of Purchase Orders/ Contract Agreement/ Credential Letters etc. has to be provided.
9	The bidder should have not been blacklisted by any Public Sector Bank/PSU/GOI department as on date of submission of Bid.	Self-declaration by competent authority of the bidder.
10	The bidder should have established support location based out of Pune at least three years as on the date of the submission of Bidder's letterhead the Bid.	Support center details to be provided on Bidder's letterhead.
11	The bidder's company should not be owned or controlled by any Director or Employee (or Relatives) of PDCC Bank.	A self-declaration by the Bidder on Company's letter head.

Note:

1. Bank's means:

- Public/Private Commercial Banks in India
- Regional Rural Banks in India
- Multi state / State/District Central/ Urban Co-operative Banks in India

2. Consortium/Joint bidding is not allowed.



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Technical Scoring Chart

Pune District Central Co-operative Bank Ltd.

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Sr. No.	Financial and other Requirement to be met by the Bidder	Maximum Marks	Actual Marks
1.	The bidder should be a registered company in India for the last three years as on date of bid submission > 5 years (10 Marks) > or equal to 3 years < 5 years (05 Marks)	10	
2.	The bidder should have an average minimum annual turnover of at least ₹ 5 Crores (Rupees five Crore only) during last three financial years i. e. 2019-20, 2020-21 and 2021-22 > ₹ 8 Crores (10 Marks) > or equal to ₹ 5 Crores < ₹ 8 Crores (05 Marks)	10	
3.	The Bidder should be in the Network System Integration Business i.e. Design, Supply, Services and Support of router & switches & have worked with at least 5 Banks in Maharashtra in similar scope. > 8 Banks in Maharashtra (15 Marks) > or equal to 5 banks in Maharashtra (10 Marks)	15	
4.	The Bidder should have performed network link implementation & management in at least 5 banks in Maharashtra > 8 Banks in Maharashtra (15 Marks) > or equal to 5 banks in Maharashtra (10 Marks)	15	
5.	The Bidder should have experience in implementing / managing at least 200 no. Network links of BFSI in Maharashtra > 400 Network links. (20 Marks) > or equal to 200 Network links (10 Marks)	20	
6.	The Bidder must have qualified and experienced staff at least 10 no. of CCNA or equivalent certified > 20 CCNA or equivalent Certified (10 Marks) = 10 CCNA or equivalent Certified (5 Marks)	10	
7.	Presentation on the Offered Network Management Service should include:- <ul style="list-style-type: none">• Network planning and design;• Network configuration, performance and capacity management;• Network device & Link maintenance and fault management.• Vendor Co-ordination• Proposed Hardware Weightage of each section :- <ul style="list-style-type: none">➤ Excellent Presentation (4 Marks)➤ Good Presentation (3 Marks)➤ Average Presentation (2 Marks)	20	
		100 Marks	



Term and Condition

1. Bidder should be able to provide quality of Services (Delivery, installation etc.) Pune and across Pune district.
2. Price finalized will be considered as rate contract for minimum period of 3 year and onward for the subsequent procurement.
3. **Bidder should submit sealed quotation before end of day, Dt.19/12/2022 at 12:00 Hours below mentioned address.**
4. **Bidder should submit commercial and technical proposal separately.**
5. Bank reserves the right of giving preference to concerned Bidder or solution.
6. Evaluation of the services provider is based on commercial Suitable L1, Post brief/detail Technical Demonstration of the solution suggested by the service provider under (T1 + L1) mode.

Data Sheet

The following is an indicative timeframe for the overall process. PDCC Bank reserves the right to vary this timeframe at its absolute and sole discretion and without providing any notice/intimation or reasons thereof. Changes to the timeframe will be communicated to the affected **Respondents during this RFQ process.**

Particulars	Details
RFQ Title	Innovative Network Connectivity Solution Required at Branches.
RFQ submission last date and time	19/12/2022 12:00 HOURS
Submission of RFQ at	Pune District Central Co-Operative Bank Ltd. IT Department Head Office: 4 B, B. J. Road, Pune - 411 001.
Contact Persons for any clarifications/ Submission Of RFQ	PDCC IT Department
Bank email id & Mob. No. for RFQ related communication	vijay.pawar@pdccbank.com / vijay.shivale@pdccbank.com Mob. No. - 9764614644

The bidder shall submit his response by hand to the present RFQ.

The Bank reserves the right to accept or not to accept any bid or to reject a particular bid at its sole discretion without assigning any reason whatsoever.

SIMPLIFIED NETWORK DIAGRAM:

