



RFP No.: PDCC/IT-RFQ/21-22/01 Date: 08.03.2022
RFQ Question Response

S. No.	Page No	Clause	Bidder's Query	Bank's Response
1		General	Request bank to provide the following details Total No.of Users No. of Branches Total No.of Customers Total No.of Accounts Average No.of transactions per day	Total No.of Users:Bank CBS Users 1500 No. of Branches : 294 + 5 Extension Counter Total No.of Customers: 21 Lakh approximate Total No.of Accounts:24 Lakh approximate Average No.of total transactions per day: 150000
2	26	General- Gross revenue of the bidder Year 2019-20 Year2020-21 Year2021-22 Documentary proofs are to be enclosed	As Balance sheet for FY 2021-2022 is yet to be audited, we will submit Gross revenue for the Year 2018-19 Year2019-20 Year2020-21 Once we received for the Year 2021-2022 we will submit the same.	Regarding FY 2021-2022, Provisional Certificate Audited by CA will be collected from Selected Bidder before PO.
3	26	Net Worth of the bidder General- Year 2019–20 Year2020-21 Year2021-22 Documentary proofs are to be enclosed	As Balance sheet for FY 2021-2022 is yet to be audited, we will submit Net Worth for the Year 2018-19 Year2019-20 Year2020-21 Once we received for the Year 2021-2022 we will submit the audited financial statement for the same.	Regarding FY 2021-2022, Provisional Certificate Audited by CA will be collected from Selected Bidder before PO.
4	6	General- 1. Submission of RFQ at Pune District Central Co-Operative Bank Ltd. IT Department Head Office: 4 B, B. J. Road, Pune 411 001 2.The bidder shall submit his response by email to the present RFQ separately in two parts – “The Technical Bid” and “Commercial Bid”	Request Bank to confirm the mode of submission of RFQ (Hard copy/ Email)	Soft copy (Commerical with Password Protected) shall also be submitted along with hard copy.
5	9	"The Solution to implement any new products offered by NPCI during the contract period and other regulatory requirements."	We understand that any new product implementation offered by NPCI would be considered upto maximum of 30 person days of effort. Any other requirement apart from this, would be considered as a Change Request. This is also subject to technical feasibility of the changes. Bidder would request bank to confirm the same.	RFQ Requirment Stand . Bidder has to be provided regulatory requirments free of cost during tenure period.
6	8	Scope of Work- Scope mentions PSP platform	Request Bank to confirm whether Acquirer is in Scope?	No. Only Issuer
7	8	Scope of Work- Customer on-boarding	Request Bank to clarify whether it is for UPI registration of new customers	Specific Services related Customers.
8	8	Scope of Work- Charges Module	Request bank to provide details on charges module	This will shared with selected bidder.



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9	8	Scope of Work- API support for all channels	Request bank to confirm are they looking for UPI integration across some existing application.	Yes. Without adding additional Cost Provide the API for Integration.
10	8	Utility Bill Payment, SMS Integration	For enabling the Utility Bill Payments in PSP application & SMS Integration, third party APIs are required. We assume that, the requisite third Party APIs shall be provided/published by the Bank/third Party.	Bank provide the requisite APIs for the Integration
11	15	Advance Payment	The UPI Solution would be implemented on ASP Model. Whereas, Bidder would be incurring the cost for the Infrastructure of DC/DR & Implementations. Hence, Bidder would like to request the bank to release atleast 50% of one time cost as a Advance Payment.	RFQ Requirement Stand.
12	26	Annexure-2,Bidder information format	Bidder would like to request the bank to allow the submission Audited Financial Statement for the financial year 2018-2019,2019-2020, 2020-2021. As the financial year 2021- 2022 is still ongoing.	Regarding FY 2021-2022, Provisional Certificate Audited by CA will be collected from Selected Bidder before PO.
13	-	Commercial Bid	In the Commercial Format, bank has given the slabs for Financial Transactions. Is bidder is required to quote separately based on the Slab defined by the Bank or the transaction cost remains constant for overall Financial Transaction.	bidder is required to quote separately based on the Slab defined by the Bank
14	-	General	Bidder would like to clarify whether Reconciliation of the transactions to be done by bidder or bank. In case of Bidder, can we quote the reconciliation charges separately or to included in the Transaction Cost	Reconciliation of the transactions to be done by bank.
15	-	General	For onboarding the Customer on UPI, We need to integrate with the Banks existing CBS & Card management System. Bank shall provide the requisite APIs for the Integration	Bank provide the requisite APIs for the Integration
16	-	General	The Solution would be implemented on ASP model, the required network connectivity between Bidders DC/DR to bank DC/DR to be provide by the Bidder or by the Bank. In case of Bidder, the cost of network would be included in the Transaction or Onetime cost, or bidder can quote the same as a separate cost	The required network connectivity between Bidders DC/DR to bank DC/DR to be provide by Bank.
17	-	RFQ submission last date and time: 21/03/2022 16:00 HOURS	Based on the requirement defined in the RFQ document, Bidder would like to request bank to provide an extension of Seven Days for the submission of the RFQ Responses	Request has been considered, Updates will be available on Website.